L.E.A.D. IT Services

Lead • Empower • Achieve • Drive



Fully Managed IT Support for Business

Powered by People. Backed by Tech.

Strategic IT Partnerships for Business

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Powered by People.

A MESSAGE FROM L.E.A.D. IT FOUNDER, Lee Jepson

As a founding member of L.E.A.D. IT Services, my ambition was simple: to provide the kind of strategic supportive IT partnership I would expect at the leadership table.

Technology in business should never be reactive. It should be planned, secure, scalable and aligned to your strategic priorities. Businesses face increasing pressure - from safeguarding and cyber risk to financial scrutiny and growth planning. IT must support that responsibility, not add to it, and the L.E.A.D. IT Services team ensure support remains paramount to our service.

I am incredibly proud of the team we have built. Skilled engineers, technicians and apprentices who genuinely care about the organisations we serve. Many began their journey through our apprenticeship programme - a reflection of our commitment to investing in young people and our local community.

We are powered by people who build trusted relationships, and backed by technology that is robust, secure and future-ready.

We stand behind every organisation we support, and we measure our success by the confidence of the leaders we work alongside.

Lee Jepson
Founder & IT Director

Paxton Platinum Partner

Microsoft Elevate Educator EXPERT 2026-2027

Constructionline Silver Member

datto GOLD Global Partner Program

Edtech UK Edtech 50 Award 2021/22 Trusted by Educators

CYBER ESSENTIALS CERTIFIED PLUS

L.E.A.D. IT Services
Lead • Empower • Achieve • Drive

Built on Relationships.
Backed by Long-Term Vision.



Backed by Tech.

FULLY MANAGED IT SUPPORT

Proactive support that strengthens business

> " L.E.A.D. IT technicians feel like part of our staff team. Approachable, knowledgeable and always responsive. "

Our fully managed IT services provide stability, responsiveness and long-term planning.

We combine:

- On-site and remote support
- Proactive monitoring and preventative maintenance
- Transparent SLAs and performance reporting
- Device lifecycle and asset management
- Safeguarding-aware technical teams

We don't simply respond to tickets - L.E.A.D. IT Services works alongside your teams and staff to prevent and protect valuable business time.



- Predictable Investment
- Reliable Service
- Trusted Relationships

Reliable infrastructure that underpins every successful business.

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L.E.A.D. IT Services design and implement:

- Secure broadband
- VoIP telephony solutions
- Company-wide network architecture
- Wi-Fi optimisation
- Scalable infrastructure for growing businesses

INFRASTRUCTURE, BROADBAND & TELEPHONY

Reliable Connectivity for Data-Critical Organisations



- **Strong foundations**
- **Seamless connectivity**
- **Future-ready systems**

Our procurement expertise ensures cost-effective investment without compromising performance.

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CYBER SECURITY & DISASTER RECOVERY

Resilient Systems | Protected Data | Confident Leadership

Cyber resilience is now a governance responsibility.

We help businesses protect their data, reputation and operational continuity through:

- **Comprehensive security audits**
- **24/7 monitoring and threat detection**
- **Secure backup and disaster recovery solutions**
- **Staff awareness and training**
- **Alignment with the UK Cyber Security and Resilience Bill**
- **Cyber Essentials compliance support**



> **“ Their team understands the safeguarding responsibilities we carry. They don’t just fix issues - they think ahead. ”**

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CYBER ESSENTIALS CERTIFICATION

About Cyber Essentials

Cyber Essentials is a UK government-backed certification scheme designed to help organisations protect themselves against common cyber threats.

Developed by the National Cyber Security Centre (NCSC) and independently verified, it provides a clear baseline of security controls that every organisation should implement to operate safely online.

Why It Matters

- Protects against the majority of common cyber attacks
- Demonstrates security credibility to clients and partners
- Supports supplier approval and contract requirements
- Strengthens cyber insurance eligibility
- Reduces operational and financial risk

Certification Levels



Self-assessment verified by an approved certification body.



Includes technical testing and independent validation of controls.

Cyber Essentials is widely recognised as a minimum standard for doing business securely.

The Five Security Controls

Boundary Firewalls & Gateways

Protect your systems from unauthorised external access.

Secure Device Configuration

Ensure devices and software are safely set up and hardened.

User Access Control

Limit user access and enforce secure authentication practices.

Malware Protection

Defend against malicious software and suspicious activity.

Patch Management

Keep systems updated to eliminate known vulnerabilities.

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LEADERSHIP & GOVERNANCE

Designed for Accountability

For CEOs and CFOs, IT is no longer just operational - it is strategic.

L.E.A.D. IT Services works at board-level to ensure technology supports governance, financial planning and long-term resilience.



Chris Edwards
Partnership Development Manager

Lee Jepson
Founder & IT Director

- **Strategic IT roadmaps aligned to business growth**
- **Budget forecasting and lifecycle planning**
- **Cyber security compliance support**
- **Risk mitigation and disaster recovery planning**
- **Business-wide standardisation and visibility**

Our approach ensures leadership teams have clarity, control and confidence in their technology estate.

This is not just IT support.
It is structured, accountable partnerships.



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CONSULTANCY, PROCUREMENT & LEARNING INNOVATION

Strategic Advice | Smarter Investment | Stronger Outcomes

Our service goes beyond support, providing expert guidance that helps organisations make confident, future-focused technology decisions.



IT strategy and roadmap development

Procurement planning and supplier negotiation

Digital transformation guidance

Microsoft 365 optimisation

Staff training

We help businesses use technology intentionally - to enhance efficiency, streamline operations and support leadership priorities.

Because the right investment today prevents costly challenges tomorrow.



enquiries@leaditservices.co.uk

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VIDEO SURVEILLANCE & ACCESS CONTROL

Protecting People | **Securing Premises** | **Peace of Mind**

At L.E.A.D. IT Services, we provide advanced video surveillance and access control solutions for commercial organisations, schools and Multi-Academy Trusts - designed to enhance safety, strengthen site security, and give leadership teams complete visibility and control.

We design and implement:

- High-definition CCTV for internet & external coverage
- Secure access control using Paxton technology
- Centralised monitoring with intuitive dashboards
- Integrated CCTV & access control systems
- Site surveys, design, installation & ongoing support
- Scalable solutions for single sites & multi-site estates



PAXTON	UBIQUITI	CYBER ESSENTIALS
Platinum Partner	UniFi Protect	Certified

Paxton

UBIQUITI

CYBER ESSENTIALS CERTIFIED

START WITH A SECURITY REVIEW

Whether upgrading existing systems or planning a new installation, we'll design a solution that protects your people, your premises and your peace of mind.

- Site security assessment
- CCTV & access control review
- Full security & safeguarding consultation

VIDEO SURVEILLANCE SYSTEMS

High-definition CCTV providing real-time monitoring, secure remote access and complete site visibility - powered by Ubiquiti UniFi Protect

ACCESS CONTROL SOLUTIONS

Control and manage building access with industry-leading Paxton systems - managing staff, visitor and contractor permissions across your entire estate

DESIGN, INSTALL & SUPPORT

End-to-end service from initial site survey and system design through to professional installation, configuration and ongoing maintenance

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COMMUNITY & APPRENTICESHIPS



Investing in young talent. Supporting the local community and beyond.

As a social enterprise with strong roots in Derby and the East Midlands, we believe success should benefit the wider community.

We are extremely proud of our commitment to culture and community:

- Support local charities and community initiatives
- Develop young technical talent through our apprenticeship programme
- Provide meaningful career pathways within technology





Many of our engineers began as apprentices. Today, they support schools and businesses across the region - a testament to our long-term commitment to people.

When you partner with L.E.A.D. IT Services, you invest in both your business and the next generation of professionals.

We work in close partnership with many local charities and community projects including:

Derby County Community Trust

Derby Kids' Camp

cosy Foundation

SEN United

AFC Chellaston

Derbyshire Children's Holiday Centre

NCWFC Pathway

YMCA Here for young people Here for communities Here for you

MeeT

MEET•ENGAGE•EDUCATE•TEACH

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SUPPORTING EDUCATION THROUGH INNOVATION

At L.E.A.D. IT Services, we're passionate about driving positive change in education. Through M.E.E.T., we bring together school and MAT leaders with innovative technology partners to explore practical solutions, inspire collaboration and shape the future of digital learning. Together, we're creating better opportunities to improve outcomes for schools, educators and pupils across the UK.

Why attend M.E.E.T.?

Position your brand in front of engaged education leaders actively seeking innovative solutions to improve teaching, learning and operational excellence.

Reach Decision-Makers

Connect directly with headteachers, senior leaders, trust executives, IT leaders and digital strategy specialists from business and education across the UK.

Build Meaningful Relationships

M.E.E.T. is designed around quality conversations, not busy exhibition halls. Our relaxed, collaborative environment helps exhibitors build genuine, long-lasting partnerships

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Next Event:

3rd & 4th March 2027
Reach Conference, Centre,
Pride Park, Derby, DE24 8HY

Join a growing community of trusted EdTech innovators helping schools embrace the future of education.

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Our Services

- Fully Managed IT Support
- Broadband & Telephony
- Cyber Security & Disaster Recovery
- IT Consultancy & Procurement
- Cloud & Microsoft 365
- Video Surveillance & Access Control

Ready to strengthen your IT strategy?

Whether you need a single service or fully managed IT support, L.E.A.D. IT Services build a secure, scalable and sustainable IT strategy.

Book your:

- Business Audit
- Strategic Consultation
- Governance-Level Review

L.E.A.D. IT Services

Strategic IT partnerships for organisations across the East Midlands and beyond.

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