



L.E.A.D. IT Services

Lead • Empower • Achieve • Drive



StudentKeeper



Human Review for Safeguarding

Real People. Real Insight. Delivered by L.E.A.D. IT Services.

Safeguarding doesn't stop when a system raises an alert – that's where it begins.

At L.E.A.D. IT Services, our **Safeguarding Human Review Service** is delivered as part of our wider safeguarding and filtering offering – ensuring every alert is assessed by trained professionals who understand context, behaviour and risk.

Because in real safeguarding scenarios, nuance matters – and technology alone can't always see the full picture.

Part of a Complete Safeguarding Approach

Our Safeguarding Human Review is not a standalone add-on – it's a critical layer within our fully managed safeguarding ecosystem, delivered alongside StudentKeeper – a comprehensive single-pane-of-glass student safeguarding & monitoring platform.

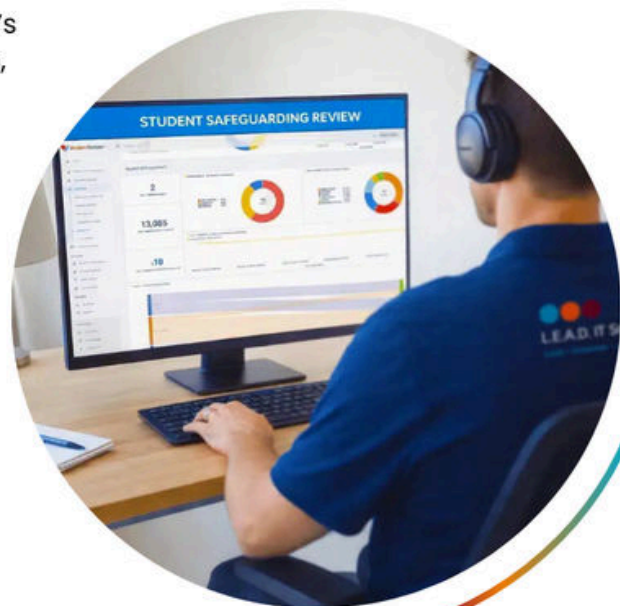
Working alongside your school's filtering, monitoring and safeguarding systems, we ensure that alerts are not just generated – but understood, prioritised and acted upon.

This creates a joined-up approach where:

Safeguarding platform identifies potential risk

L.E.A.D. IT experts interpret and assess the risk

Your safeguarding team receives clear, actionable insight



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What our Human Review Service delivers

As part of the L.E.A.D. IT safeguarding service, every alert is reviewed by our team of safeguarding-trained professionals who understand the seriousness of what they are assessing.

We provide:

Safeguarding-led triage of alerts based on real risk

Clear categorisation (low, medium, high concern)

Identification of genuine safeguarding issues

Structured escalation aligned to your policies

Audit-ready records for inspections and reporting

We ensure your safeguarding response is always consistent, defensible and aligned to best practice.

24/7 Safeguarding Assurance, managed by L.E.A.D. IT

As part of our managed service, we offer flexible coverage models – including full 24/7 Human Review – ensuring safeguarding support is always in place.



Real-time or near real-time alert assessment



Immediate escalation of high-risk concerns



Monitoring beyond school hours, including 24/7



Greater protection for vulnerable users accessing devices

This is safeguarding that extends beyond the classroom – fully supported by L.E.A.D. IT Services.



24/7 Safeguarding Assurance

Our Human Review service is designed to work in partnership with your safeguarding team.

We help you:

Reduce alert fatigue

Focus on genuine safeguarding concerns

Respond faster with clearer information

Spend more time supporting individuals, not analysing data



What is Human Review in safeguarding?

Human Review is the process of trained professionals assessing safeguarding alerts generated by filtering and monitoring systems. Instead of relying solely on automated alerts, Human Review ensures each concern is interpreted in context – helping schools identify genuine risks and take appropriate action.

Why is Human Review important in schools?

Safeguarding alerts can be high in volume and vary in severity. Human Review helps schools prioritise what truly matters, reducing false positives and ensuring serious concerns are identified quickly. This supports faster, more informed safeguarding decisions and reduces the risk of issues being missed.

How does Human Review support Designated Safeguarding Leads (DSLs)?

Human Review reduces the burden on DSLs by triaging alerts, prioritising risks and providing clear, actionable information. This allows safeguarding leads to focus on intervention and support, rather than spending time analysing large volumes of raw data.

Does Human Review work in tandem with the StudentKeeper safeguarding platform?

Yes. L.E.A.D. IT Services delivers Human Review as part of a fully integrated safeguarding approach alongside the Ativion StudentKeeper platform.

While StudentKeeper identifies and surfaces potential risks through real-time monitoring and analysis, our Human Review service adds expert interpretation, prioritisation and escalation. This ensures safeguarding alerts are not only detected, but clearly understood and acted upon – creating a complete, connected safeguarding solution.

How quickly are alerts reviewed?

Alerts are reviewed based on defined service levels and prioritisation rules. High-risk concerns are escalated as quickly as possible, ensuring timely safeguarding intervention when it matters most.



Does Human Review replace the role of safeguarding staff?

No. Human Review is designed to support, not replace, your safeguarding team. It enhances your existing processes by providing expert triage and insight, enabling your team to make better-informed decisions more efficiently.

Is filtering and monitoring alone enough for safeguarding?

No. While filtering and monitoring systems are essential for identifying potential risks, they cannot fully understand context, intent or nuance. Human Review adds a critical layer of judgement, ensuring alerts are accurately assessed and escalated appropriately.



Human Review for Safeguarding

FAQs



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How does Human Review help with safeguarding compliance?

Safeguarding Human Review provides structured, audit-ready records of alerts, actions and escalations. This supports compliance with safeguarding requirements such as KCSIE, ensuring schools can demonstrate effective monitoring and response processes.

What happens when a safeguarding concern is identified?

Alerts are reviewed, categorised by risk level, and escalated in line with your organisation's safeguarding policies. The L.E.A.D. IT Services Human Review team ensures that appropriate contacts are notified, with clear documentation provided for follow-up action and reporting.

Is Human Review available outside of school hours?

Yes. L.E.A.D. IT Services offers flexible coverage, including full 24/7 Human Review. This ensures safeguarding alerts are assessed in real time, even during evenings, weekends and holidays – when risks can still occur.



Is Human Review suitable for Multi Academy Trusts (MATs)?

Yes. Human Review is highly effective across Trust environments, providing consistent safeguarding oversight while allowing for individual school policies and escalation pathways. L.E.A.D. IT Services ensures the service is aligned across all sites.

How does Human Review reduce alert fatigue?

By filtering out low-risk or irrelevant alerts and prioritising genuine concerns, Human Review significantly reduces the volume of alerts that require attention. This helps safeguarding teams focus on what truly matters.

What makes L.E.A.D. IT Services' Human Review different?

L.E.A.D. IT Services delivers Human Review as part of a fully managed safeguarding service. With deep experience in education environments, structured escalation processes, and integration with platforms like StudentKeeper, we provide a level of insight and support that goes beyond standard monitoring solutions.



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