



L.E.A.D. IT Services

Lead • Empower • Achieve • Drive



# Fully Managed IT Support

Powered by **People**. Backed by **Tech**.

Strategic IT Partnerships for Businesses

[leaditservices.co.uk](https://leaditservices.co.uk)

| 01332 861 956



# A MESSAGE FROM Lee Jepson

As a founding member of L.E.A.D. IT Services, my ambition was simple – to provide the kind of strategic and supportive IT partnership I would expect at the leadership table.

Technology in business should never be reactive. It should be planned, secure, scalable and aligned to your strategic priorities. businesses face increasing pressure – from safeguarding and cyber risk to financial scrutiny and growth planning. IT must support that responsibility, not add to it, and the L.E.A.D. IT Services team ensure support remains paramount to our service.

I am incredibly proud of the team we have built. Skilled engineers, technicians and apprentices who genuinely care about the organisations we serve. Many began their journey through our apprenticeship programme – a reflection of our commitment to investing in young people and our local community.

We are powered by people who build trusted relationships, and backed by technology that is robust, secure and future ready.

We stand behind every organisation we support – and we measure our success by the confidence of the leaders we work alongside.

**Lee Jepson**  
Founder & IT Director



Backed by **Tech.**

# FULLY MANAGED IT SUPPORT

Our fully managed IT services provide stability, responsiveness and long-term planning.

**We combine:**

**On-site and remote support**

**Proactive monitoring and preventative maintenance**

**Transparent SLAs and performance reporting**

**Device lifecycle and asset management**

**Safeguarding-aware technical teams**

We don't simply respond to tickets - L.E.A.D. IT Services works alongside your teams and staff to prevent and protect valuable learning time.

" L.E.A.D. IT technicians feel like part of our staff team. Approachable, knowledgeable and always responsive. "

Proactive support that strengthens businesses



**Predictable Investment**



**Reliable Service**



**Trusted Relationships**

Reliable infrastructure that underpins every successful business.

Powered by **People.**

L.E.A.D. IT Services design and implement:

- Secure broadband
- VoIP telephony solutions
- Company-wide network architecture
- Wi-Fi optimisation
- Scalable infrastructure for growing businesses

## INFRASTRUCTURE, BROADBAND & TELEPHONY

**Reliable Connectivity for  
Reliable Organisations**

Our procurement expertise ensures cost-effective investment without compromising performance.



**Strong foundations**



**Seamless connectivity**



**Future-ready systems**



Backed by **Tech.**



L.E.A.D. IT Services

Lead • Empower • Achieve • Drive

# CYBER SECURITY & DISASTER RECOVERY

**Resilient Systems | Protected Data | Confident Leadership**

Cyber resilience is now a governance responsibility.

We help businesses protect their data, reputation and operational continuity through:

**Comprehensive security audits**

**24/7 monitoring and threat detection**

**Secure backup and disaster recovery solutions**

**Staff awareness and training**

**Alignment with the UK Cyber Security and Resilience Bill**



**“ Their team understands the safeguarding responsibilities we carry. They don’t just fix issues – they think ahead. ”**

# LEADERSHIP & GOVERNANCE

## Designed for Accountability

For CEOs and CFOs, IT is no longer just operational – it is strategic.

L.E.A.D. IT Services works at board level to ensure technology supports governance, financial planning and long-term resilience.



**Strategic IT roadmaps aligned to business growth**

---



**Budget forecasting and lifecycle planning**

---



**Cyber security compliance support**

---



**Risk mitigation and disaster recovery planning**

---



**Business-wide standardisation and visibility**

---

Our approach ensures leadership teams have clarity, control and confidence in their technology estate.

This is not just IT support. It is structured, accountable partnerships.



Backed by **Tech.**

# CONSULTANCY, PROCUREMENT & LEARNING INNOVATION

Strategic Advice

Smarter Investment

Stronger Outcomes

Our service goes beyond support, providing expert guidance that helps organisations make confident, future-focused technology decisions.



**IT strategy and  
roadmap  
development**

---



**Procurement  
planning and  
supplier negotiation**

---



**Digital transformation  
guidance**

---



**Microsoft 365  
optimisation**

---



**Staff training**

---

We help businesses use technology intentionally – to enhance efficiency, streamline operations and support leadership priorities.

Because the right investment today prevents costly challenges tomorrow.



[leaditservices.co.uk](https://leaditservices.co.uk)

| 01332 861 956



# COMMUNITY & APPRENTICESHIPS

Investing in young talent.  
Supporting the local community and beyond.

As a social enterprise rooted in Derby, we believe success should benefit the wider community.

We are extremely proud of our commitment to culture and community:



- ✔ Support local charities and community initiatives
- ✔ Develop young technical talent through our apprenticeship programme
- ✔ Provide meaningful career pathways within technology



Many of our engineers began as apprentices. Today, they support schools and businesses across the region - a testament to our long-term commitment to people.

When you partner with L.E.A.D. IT Services, you invest in both your business and the next generation of professionals.

We work in close partnership with many local charities and community projects including:



Powered by **People**. Backed by **Tech**.



L.E.A.D. IT Services

Lead • Empower • Achieve • Drive

# Our Services



**Fully Managed  
IT Support**



**Broadband  
& Telephony**



**Cyber Security &  
Disaster Recovery**



**IT Consultancy &  
Procurement**



**Cloud &  
Microsoft 365**



**Video Surveillance  
& Access Control**

## Ready to strengthen your IT strategy?

Whether you need a single service or fully managed IT support, L.E.A.D. IT Services build a secure, scalable and sustainable IT strategy.

**Book your:**

**Business Audit**

**Strategic Consultation**

**Governance-Level  
Review**

**L.E.A.D. IT Services**

**Strategic IT partnerships for organisations  
across the East Midlands and beyond.**



[leaditservices.co.uk](https://leaditservices.co.uk)

| **01332 861 956**